

Stay Up To Date With TRUECCU!

We want to make sure you stay up to date with all the latest happenings! Be sure to check out the information below regarding upcoming events, updates, and promotions.

Member Effort Survey

Your opinion matters! If you have an interaction with a TRUECCU team member this October through December, you'll receive a member survey via email to tell us all about it. Complete the member survey to be entered into a weekly drawing for a \$100 gift card!

For more information about our member survey, click here.



OCTOBER IS CYBERSECURITY MONTH

Tips for keeping your information safe:

- Register for TRUE Digital Banking and enable account alerts that notify you of activity outside of certain thresholds on your accounts.
- Create a strong password, with random mixes of letters, numbers, and upper and lower case as well as symbols, and update these passwords regularly.
- Enable MFA - Multifactor Authentication
 - Provides an additional level of security to confirm identity, code sent to phone, email, phone call or biometric information which uses facial recognition or fingerprint.
- Never give out your personal information to anyone you don't know.
- Do not click on links in emails or text messages, especially unsolicited ones. Emails sent by scammers may look and seem legitimate, but make sure to look at them with a careful eye. They may contain grammatical errors or typos. The email address may also seem suspicious.
- If you were not expecting an email, text or call, stop, investigate and don't take the bait!

Learn more about fraud, scams, and ID theft prevention by clicking here.

Look for Your New Debit Card!

As part of our ongoing commitment to provide you with the best possible service, enhanced security features, and access to the latest in card technology, TRUE Community Credit Union will be issuing new VISA debit cards.

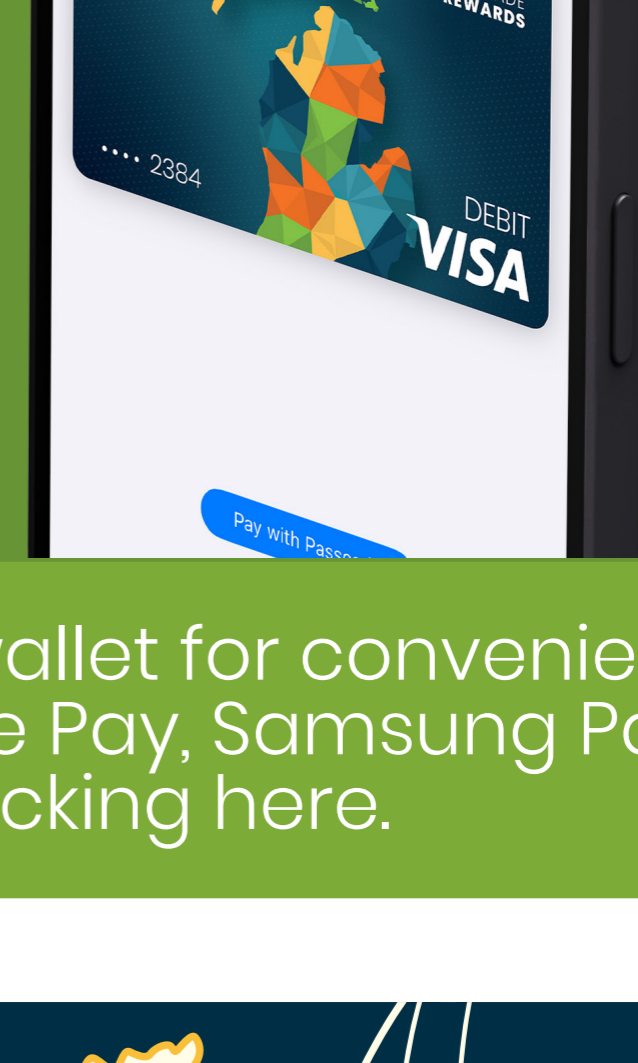
If you have a Mastercard, you will be receiving a new VISA debit card soon. Your new debit card will have a new card number so be sure to update your recurring payments when your new card arrives. Use Card Update in Digital Banking to update your card number with various vendors all in one place!



HIGH FIVE
\$5 YOUTH SAVINGS PROMOTION

Available to young savers up to age 18, let us help you start saving today! Open your account by stopping into a branch or by **clicking here**.

PAY ON THE GO



Add your TRUECCU cards to your digital wallet for convenient, secure spending! Available through Apple Pay, Samsung Pay, or Google Pay. Learn more by **clicking here**.

TRUE Rewards

EARN DOUBLE POINTS ON ALL PURCHASES

At Grocery and Club Stores

Now Through October 31!



Earn double points on all purchases at grocery and club stores when you use your TRUE Rewards credit card now through October 31! Learn more by **clicking here**.

f | Instagram | FOLLOW US ON SOCIAL MEDIA

Are we friends on social media? We should be! Follow us on Facebook and Instagram for promotions, security tips, maybe a giveaway or two, and see even more great stuff happening!

Upcoming Events

TRUE LOBBY DAYS

Friday, October 11 from 10 a.m. – 2 p.m.

Spring Arbor Branch

Friday, October 25 from 10 a.m. – 2 p.m.

Dearborn Branch

Friday, November 8 from 10 a.m. – 2 p.m.

Grass Lake Branch

Friday, November 22 from 10 a.m. – 2 p.m.

Brooklyn Branch

HOLIDAY CLOSURES

October 14 – Indigenous Peoples' Day

November 11 – Veterans Day

November 28 – Thanksgiving

November 29 – Day After Thanksgiving*

**We will provide limited services. Check our website and social media for more details as the date approaches.*

December 24 – Christmas Eve

December 25 – Christmas Day

December 31 – New Year's Eve

January 1, 2025 – New Year's Day

JAXPO BUSINESS SHOWCASE

Thursday, October 17 from 1 – 5 p.m.

American 1 Event Center in Jackson

Presented by the Jackson County Chamber of Commerce, see what our local businesses have to offer, grab some swag, play some games, and visit some great food trucks!

JACKSON SALVATION ARMY TRUNK OR TREAT

Friday, October 18 from 3:30 – 6:30 p.m.

806 E Pearl St. in Jackson

Enjoy some indoor trick or treating with your family for this spooktacular night!

CITY OF WESTLAND TRUNK OR TREAT

Wednesday, October 23 from 5:30 – 7:30 p.m.

18th District Court Parking Lot at 36675 Ford Rd.

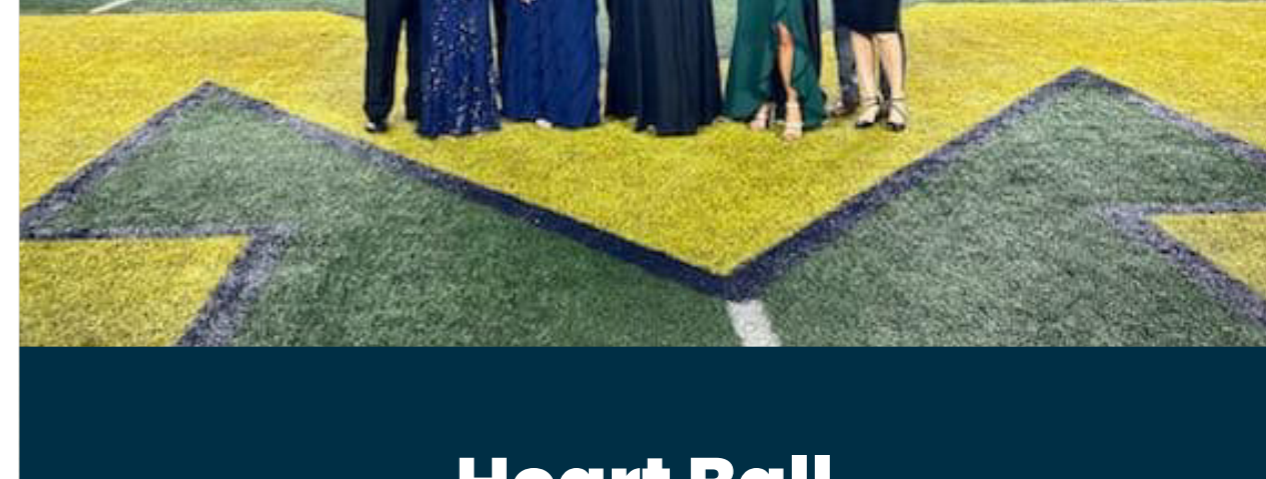
TRUECCU is a presenting sponsor for this free family event for children 12 and under (who must be accompanied by an adult). There will be entertainment and a DJ provided by The Dance Academy.

Past EVENTS

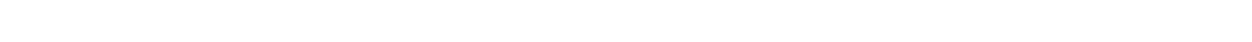
Proud to give back and support our community!



Hit 'em Fore Hospice Golf Outing



Schoolcraft College School Daze



Mason Down Home Days



Heart Ball